

Privacy Policy

Your privacy is very important to us. This page explains our privacy policy and how we will use and protect any information about you that you give us when you visit this website.

Cnc Oil Skimmers Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using our websites, then you can be assured that it will only be used in accordance with this privacy statement. By using our websites, you are deemed to have full knowledge of and accept this Privacy Policy. If you do not agree to be bound by the terms of this Privacy Policy, please do not use our websites. We reserve the right to alter this Privacy Policy at any time. Such alterations will be posted on our websites.

We follow a few fundamental principles:

- We don't ask you for personal information unless we really need it.
- We don't share your personal information with anyone except to comply with the law, develop our services or protect our rights.
- We don't store personal information on our servers unless required for the on-going operation of our website and business.

If you have any questions or concerns about our use of your personal information, then please contact us using the contact details provided at the bottom of this Privacy Notice.

Who we are

The following company and websites are within the scope for this privacy policy:

Company: Cnc Oil Skimmers Ltd, 2 Silver Birch Close, Wyke, Bradford, BD12 9ER

Tel: 01274 412369

Website: <https://www.cncoilskimmers.co.uk>

What information do we collect?

We collect two kinds of information from visitors to the Cnc Oil Skimmers Ltd website; enquiries/feedback information (through visitors emailing us or completing website contact forms) and site usage information from cookies and log files.

Enquiries/Feedback information

We may collect the following information:

- name, job title and company
- contact information including email address
- other information relevant to customer enquiries

What do we do with the information we gather?

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Respond to enquiries or feedback.
- To initiate and complete commercial transactions with you, or the entity that you represent, for the purchase of products and/or services.
- To fulfil a contract that we have entered into with you or with the entity that you represent.
- To manage any communication between you and us.
- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail. We may use the information to customise the website according to your interests.

Keeping personal information secure

We use appropriate technical measures to protect the personal information that we collect and process about you. The measures we use are designed to provide a level of security appropriate to the risk of processing your personal information.

Data retention

We retain personal information we collect from you where we have an on-going legitimate business need to do so (for example, to provide you with a service you have requested or to comply with applicable legal, tax or accounting requirements).

When we have no on-going legitimate business need to process your personal information, we will either delete or anonymise it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

Your data protection rights

You have the following data protection rights:

- The right to be informed, we are obliged to provide clear and transparent information about our data processing activities. This is provided by this privacy policy and any related communications we may send you.
- The right of access, if you wish to access, correct, update or request deletion of your personal information, you can do so at any time using the contact details provided at the end of this

Privacy Notice. In order to process your request, we will ask you to provide two valid forms of identification for verification purposes.

- The right to restrict processing, in addition, you can object to processing of your personal information, ask us to restrict processing of your personal information or request portability of your personal information. Again, you can exercise these rights by using the contact details provided at the end of this Privacy Notice.
- The right to data portability, you may request your set of personal data be transferred to another data controller or processor, provided in a commonly used and machine-readable format. This right is only available if the original processing was on the basis of consent, the processing is by automated means and if the processing is based on the fulfilment of a contractual obligation.
- The right to opt out, you have the right to opt-out of marketing communications we send you at any time. You can exercise this right by clicking on the “unsubscribe” or “opt-out” link in the marketing e-mails we send you. To opt-out of other forms of marketing (such as postal marketing or telemarketing), then please use the contact details provided at the end of this Privacy Notice. Furthermore, whenever you are asked to fill in a form on the website, look for the boxes that you can click to indicate your preferences for receiving further information from Cnc Oil Skimmers Ltd.
- The right to withdraw consent, if we have collected and processed your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent. If you have previously agreed to us using your personal information for direct marketing purposes, you may withdraw consent at any time by writing to or emailing us using the contact details provided at the end of this Privacy Notice.
- The right to object, you have the right to complain to a data protection authority about our collection and use of your personal information.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

We respond to all request we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

Site Usage Information

Like most website operators, Cnc Oil Skimmers Ltd collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request.

Cookies

A cookie is a string of information that a website stores on a visitor's computer for a set period of time, and that the visitor's browser provides to the website each time the visitor returns. Cnc Oil Skimmers Ltd uses cookies to help us identify and track visitors, their usage of the Cnc Oil Skimmers Ltd websites, and their website access preferences.

We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. The cookies do not contain any personal information about you, and they cannot be used to identify an individual user.

Most browsers accept cookies automatically, but you can alter the settings of your browser to erase cookies or prevent automatic acceptance if you prefer. Generally you have the option to see what cookies you've got and delete them individually, block third party cookies or cookies from particular sites, accept all cookies, to be notified when a cookie is issued or reject all cookies. You should be aware that any preferences will be lost if you delete cookies and many websites will not work properly or you will lose some functionality. We do not recommend turning cookies off when using our website for these reasons. You can either use the Cookie Opt-out facility at the bottom of this page or visit the 'options' or 'preferences' menu on your browser to change settings, and check the following links for more browser-specific information.

[Cookie settings in Internet Explorer](#)

[Cookie settings in Firefox](#)

[Cookie settings in Chrome](#)

[Cookie settings in Safari](#)

There are two types of cookie:

- Persistent cookies remain on a user's device for a set period of time specified in the cookie. They are activated each time that the user visits the website that created that particular cookie.
- Session cookies are temporary. They allow website operators to link the actions of a user during a browser session. A browser session starts when a user opens the browser window and finishes when they close the browser window. Once you close the browser, all session cookies are deleted.

Cookies also have, broadly speaking, four different functions and can be categorised as follow: 'strictly necessary' cookies, 'performance' cookies, 'functionality' cookies and 'targeting' or 'advertising' cookies.

The following cookies may be used on the Cnc Oil Skimmers Ltd website:

- Strictly necessary cookies. These are cookies that are required to navigate around a website and use its features. Without them, you wouldn't be able to use basic services eg registration or shopping baskets. These cookies do not gather information about you that could be used for marketing or remembering where you've been on the internet. Examples of how we use 'strictly necessary' cookies include:

- o Setting unique identifiers for each unique visitor, so site numbers can be analysed.
- o Allowing you to sign in to Cnc Oil Skimmers Ltd websites as a registered user.
- o These cookies are currently used on Cnc Oil Skimmers Ltd websites.
- Analytical/performance cookies. These cookies collect anonymous data for statistical purposes on how visitors use a website, they don't contain personal information, and are used to improve your user experience of a website. Here are some examples of how we use performance cookies:
 - o Gathering data about visits to the website, including numbers of visitors and visits, length of time spent on the site, pages clicked on or where visitors have come from.
 - o For comparison with other websites using data collected by industry-accepted measurement and research companies.
 - o Information supplied by performance cookies helps us to understand how you use the website; for example, whether or not you have visited before, what you looked at or clicked on and how you found us. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users find what they are looking for easily. We can then use this data to help improve our services. We generally use independent analytics companies to perform these services for us and when this is the case, these cookies may be set by a third party company (third party cookies).
 - o These cookies are currently used on Cnc Oil Skimmers Ltd websites.
 - Functionality cookies allow users to customise how a website looks for them: they can remember usernames, language preferences and regions, and can be used to provide more personal services like local weather reports and traffic news. Currently Cnc Oil Skimmers Ltd websites do not use any functionality cookies.
 - Advertising and targeting cookies are used to deliver advertisements more relevant to you, but can also limit the number of times you see an advertisement, and be used to chart the effectiveness of an ad campaign by tracking users' clicks. They can also provide security in transactions. They are usually placed by third-party advertising networks with a website operator's permission, but can be placed by the operator themselves. They can remember that you have visited a website, and this information can be shared with other organisations, including other advertisers. They cannot determine who you are though, as the data collected is never linked to your profile. Currently Cnc Oil Skimmers Ltd websites do not use any advertising or targeting cookies.
 - Third Party cookies

Our websites will set several types of third-party cookie, and we do not control the operation of any of them. The third-party cookies which may be set include:

- Google Analytics – we use Google Analytics to collect data about website usage. This data does not include personally identifiable information. You can view the Google Privacy Policy here: www.google.com/policies/privacy/
- Google Adwords – we use Google Adwords to collect data about website usage. This data does not include personally identifiable information. You can view the Google Privacy Policy here: www.google.com/policies/privacy/
- AddThis – the AddThis cookie is used when you use the ShareThis service on our website to share a link with LinkedIn, Facebook, Twitter, etc. You can read the AddThis Privacy Policy here: <http://www.addthis.com/privacy/privacy-policy>

Log files

Log files allow us to record visitors' use of our sites. Cnc Oil Skimmers Ltd, analyse log file information from all our visitors. We may use this information to make changes to the layout of the websites and to the information in them. Log files do not contain any personal information and they are not used to identify any individual patterns of use of the sites.

What happens when I link to another site?

The Cnc Oil Skimmers Ltd website may contain links to other websites. This privacy policy applies only to our sites, so you should always be aware when you are moving to another site and read the privacy statement of any site which collects personal information. We do not pass on any personal information you have given us to any other site.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal or regulatory reasons. Please therefore re-visit this Privacy Policy regularly to stay informed about our use of cookies and related technologies. If this privacy policy changes in any way, we will place an updated version on this page. Regularly reviewing this page ensures you are always aware of what information we collect, how we use it and under what circumstances, if any, we will share it with other parties.

Where can I get further information?

If you have any questions about our use of cookies or other technologies, please email us at mail@cncoilskimmers.co.uk